

Recall Date: 18/12/2024

Brand of Commodity	Year of Production	Number of Affected Commodities
CLS 350 Coupe	2019 - 2023	9

Recall consequence

Mercedes-Benz AG has determined that on certain C-Class (205 platform), E-Class (213 platform), E-Class Coupe/Convertible (238 platform), GLC (253 platform), CLS (257 platform) vehicles with 4-cylinder gasoline engine and 48V system, the software of the engine control unit might not meet specifications regarding misfire detection.

In this case, when exiting sailing mode, the engine control software might erroneously detect misfires. Consequently, under very specific load requirements, the fuel injection could be interrupted causing the vehicle to lose propulsion without prior warning.

Recall Action

As a precautionary measure Zawawi Trading Company team will update the software of the engine control unit on the affected vehicles. The expected workshop visit for the update of the engine control unit will take around 30 minutes. Zawawi Trading Company team will also contact the customers affected by the recall to arrange a convenient time from 18.12.2024 on all working days between 08:00AM-5:00 PM to update the software of the engine control unit..

To check the serial Numbers of the affected commodities, please visit the website for Recalls & Warnings: http://recall.pacp.gov.om







